

COMPANY PROFILE





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ABOUT UFM

Your Facility, Our Priority.

A Subsidiary of United Real Estate Company (URC)

Established in 2007 as a subsidiary of United Real Estate Company (URC), United Facilities Management (UFM) was founded to redefine facilities and property management standards in Kuwait.

Today, UFM is recognized as a leading provider of integrated facilities management, property management, and support services, serving a diverse portfolio across commercial, residential, healthcare, hospitality, industrial, and government sectors.

We deliver comprehensive operational solutions that enhance asset value, improve efficiency, and support long-term sustainability. Backed by a highly experienced workforce, advanced technologies, and international best practices, UFM manages complex facilities and large-scale portfolios while maintaining the highest standards of quality, safety, and reliability.

Driven by innovation and operational excellence, UFM continues to strengthen its market position through client-focused solutions and sustainable practices. As part of this commitment, UFM became the first company in Kuwait to achieve the ISO 41001 certification for Facility Management Systems, reinforcing our dedication to continuous improvement and world-class service delivery.



VISION & MISSION

To be the leading facilities management company in Kuwait and a trusted regional partner recognized for operational excellence, innovation, and sustainable solutions.

To deliver integrated facilities and property management solutions that enhance operational efficiency, maximize asset value, and exceed client expectations through quality, innovation, and sustainability.

OUR VALUES



Quality



Transparency



Innovation



Sustainability



Commitment



WHY UFM?



2007

Established in



10 Million^{KD}

Company Capital



+298

Number Of Contracts



+850

Properties Unites



+8,700

Employees

CERTIFICATION & AWARDS

UFM's commitment to quality and continuous improvement is reflected through internationally recognized certifications and professional affiliations.



ISO 9001 Certificate

ISO 9001 is an internationally recognized standard that sets out the requirements for a quality management system (QMS).



ISO 14001 Certificate

ISO 14001 is an internationally recognized standard that sets out the requirements for an environmental management system (EMS).



ISO 45001 Certificate

ISO 45001 is an internationally recognized standard for occupational health and safety management systems.



Certificate of Corporate Partnership - Silver Level

United Facilities Management has been awarded and certified for the corporate partnership by IFMA. UFM has been recognized as a Silver Level Corporate Sustaining Partner.

QHSE COMMITMENT

At UFM, quality, health, safety, and environmental responsibility are embedded across all operations.



Our integrated QHSE approach supports operational excellence while protecting people, assets, and the environment.

BOARD OF DIRECTORS & MANAGEMENT



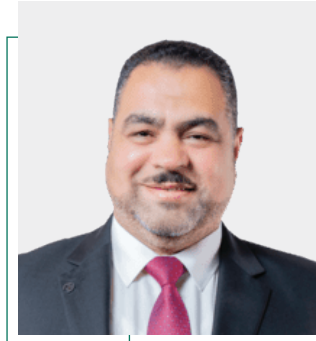
Mishary Al Muhailan
Chairman



Sulaiman Al-Asaker
Vice Chairman



Tareq Anbousi
Board Member



Abdo Salamah
Board Secretary



Ibrahim Abdullateef
Chief Executive Officer

OUR SERVICES

1- Integrated Facilities Management & Maintenance

We provide end-to-end facilities management solutions designed to ensure operational continuity, efficiency, and long-term asset performance.



Preventive & Planned Maintenance

Routine inspections, servicing, and maintenance programs that reduce downtime and extend asset lifecycle.



HVAC Maintenance

Comprehensive maintenance solutions for heating, ventilation, and air conditioning systems to ensure optimal performance and energy efficiency.



Electrical Systems Maintenance

Inspection, testing, and maintenance of electrical systems in accordance with the highest safety and operational standards.



General Building Maintenance

Preventive and corrective maintenance services that maintain facility functionality, safety, and operational readiness.



Civil Works Maintenance

Repair, renovation, and infrastructure maintenance solutions that support the sustainability and longevity of facilities lifecycle.

OUR SERVICES

2- Support Services

- Security & Safety.
- Cleaning Services.
- Waste Management & Recycling.
- Landscaping & Green Area Maintenance.
- Pest Control.
- Hospitality & Reception Services.

3- Property Management

UFM provides integrated property and portfolio management services tailored to maximize asset performance and enhance investment value.

Our experienced team manages diversified property portfolios across residential, commercial, industrial, and mixed-use developments, delivering efficient operational and financial management solutions.

Our Services Include:

- Property operations and contract management.
- Leasing and tenant management.
- Marketing and occupancy optimization.
- Rent collection and financial reporting.
- Customer service and tenant relations.
- Legal coordination and compliance support.
- 24/7 operational support services.

With a strategic and data-driven approach, we support both government and private sector clients in achieving sustainable portfolio performance.



OUR KEY CLIENTS



UFM provides Integrated Facilities Management (IFM) services for Al Shaheed Park (Phases I and II), Kuwait's largest urban park and one of its most prominent cultural and environmental landmarks, spanning over 620,000 square meters.

Since 2015, UFM has been responsible for the operation, maintenance, and management of this landmark destination through sustainable practices, smart technologies, and efficient operational solutions.

UFM Scope of Work

- Maintaining the readiness and reliability of critical systems and facilities.
- Preserving landscapes, biodiversity, and environmental assets.
- Enhancing operational efficiency and supporting a safe visitor experience.



Since 2021, UFM has been providing integrated security and guarding services for Kuwait Hospital, one of the leading private healthcare institutions in Kuwait.

With an advanced healthcare infrastructure comprising 10 fully equipped operating theaters and over 145 patient rooms, the hospital requires a highly secure and well-managed operational environment.

UFM Scope of Work

- Deployment of qualified security personnel trained to operate within healthcare environments.
- Access control and visitor management.
- 24/7 surveillance and security monitoring to maintain operational readiness.
- Emergency response and evacuation support.



Tower 99

Tower 99 is a 30-floor residential development offering modern living spaces complemented by premium wellness and recreational facilities, including a health club, children's play area, and swimming pool.

UFM Scope of Work

- Engineering and technical maintenance.
- Asset and utilities management.
- Environmental and janitorial services including cleaning and pest control.
- Landscape management to maintain the property's outdoor areas and aesthetic appeal.
- Security and guarding services to ensure resident safety and privacy through 24/7 operational coverage.

OUR KEY CLIENTS



Since 2013, UFM has been providing integrated facilities management and operational services for the Gulf Investment Corporation (GIC) headquarters, supporting one of the region's leading financial and developmental institutions in maintaining an efficient and well-managed workplace environment.

UFM Scope of Work

- Engineering and technical maintenance, including preventive, routine, and corrective maintenance across building systems.
- Security and safety solutions, including 24/7 security and guarding services.
- Environmental and janitorial services, including cleaning and pest control.
- Landscape management.



Since 2022, UFM has been providing integrated facilities management and operational services for the State Audit Bureau headquarters, Kuwait's premier financial regulatory authority.

The complex consists of three interconnected buildings, featuring modern workspaces and specialized facilities, including conference centers, training halls, and a research library, requiring efficient and reliable facility management operations.

UFM Scope of Work

- Engineering and technical maintenance.
- Security and safety solutions, including 24/7 security and guarding services.
- Environmental and janitorial services, including cleaning and pest control.
- Landscape management.



Since 2024, UFM has been providing integrated technical maintenance services for Jazeera Airways Terminal (T5), the airline's primary operational hub at Kuwait International Airport.

As the first privately developed and operated airline terminal in the Middle East, T5 is a critical aviation facility requiring reliable and continuous technical operations.

UFM Scope of Work

- Engineering maintenance services, including preventive, routine, and corrective maintenance for mechanical, electrical, and plumbing (MEP) systems and equipment.
- 24/7 technical support to ensure operational readiness and minimize service disruptions.
- Rapid response solutions to support business continuity and seamless passenger operations.

OUR KEY CLIENTS



UFM Egypt provides integrated facilities management and operational services for Oasis View, one of the pioneering residential developments under the Urban Development Fund in Egypt.

The development spans over 100,000 square meters and comprises 2,528 residential units, 76 commercial units, and a range of community facilities, requiring efficient and reliable management of residential operations and shared amenities.

UFM Scope of Work

- Asset management and engineering maintenance, including preventive, routine, and corrective maintenance across systems and equipment.
- Environmental and janitorial services, including cleaning and pest control.
- Security solutions and utilities management to support resident safety and efficient community operations.
- Landscape management.



Since 2008, UFM has been providing integrated facilities management and operational services for Marina World, one of Kuwait's prominent waterfront lifestyle, retail, and entertainment destinations.

UFM Scope of Work

- Engineering and technical maintenance, including preventive and routine maintenance of mechanical, electrical, and plumbing (MEP) systems and infrastructure.
- Security and safety management, including 24/7 security services and crowd management solutions.
- Environmental and janitorial services.
- Operational support services.



Since 2021, UFM has been providing integrated facilities management and operational services for Jaber Al-Ahmad International Stadium, Kuwait's largest sports stadium and a key national landmark.

With a seating capacity exceeding 60,000 spectators, the stadium hosts major sporting events and national occasions, requiring reliable facility operations, technical readiness, and comprehensive event support.

UFM Scope of Work

- Engineering and technical maintenance, including preventive, routine, and corrective maintenance of building systems and equipment.
- Security and crowd management solutions.
- Environmental services, including janitorial services, waste management, and landscape maintenance.
- Event operational support, providing technical and logistical assistance during major events and occasions.

OUR KEY CLIENTS



Since 2022, UFM has been providing integrated facilities management and operational services for the Central Bank of Kuwait (CBK), the sovereign entity responsible for monetary policy and financial stability in Kuwait.

Standing approximately 238 meters tall, the CBK headquarters is one of Kuwait's most prominent architectural and financial landmarks, comprising 41 floors above ground and 3 basement levels. The facility incorporates advanced administrative offices, conference facilities, and specialized banking infrastructure, requiring reliable and efficient facility management operations.

UFM Scope of Work

- Comprehensive maintenance services, including preventive, routine, and corrective maintenance for building systems and equipment.
- Operational support services to ensure business continuity and efficient day-to-day facility operations.



UFM provides integrated facilities management and operational services for Kuwait University – Sabah Al-Salem University City (Shadadiya), the largest academic development in Kuwait and the main campus of the country's oldest public university.

Spanning approximately 6 million square meters and serving more than 40,000 students, the campus represents a complex educational environment requiring efficient management of extensive facilities, infrastructure, and support services.

UFM Scope of Work

- Engineering and technical maintenance, including operation and maintenance of Mechanical, Electrical, and Plumbing (MEP) systems, along with preventive, routine, and corrective maintenance.
- Infrastructure and asset management.
- Safety and environmental services, including security solutions, janitorial services, and essential operational support.

INDUSTRIES WE SERVE & PARTNERSHIPS

Over the years, UFM has built strong relationships with clients, strategic partners, and stakeholders across multiple sectors in Kuwait.

Our diversified portfolio reflects our ability to deliver integrated facilities management solutions tailored to the operational needs of each industry.

Industries We Serve

- Government & Public Sector.
- Real Estate & Mixed-Use Developments.
- Commercial & Retail Properties.
- Banking & Financial Institutions.
- Healthcare & Medical Facilities.
- Hospitality & Entertainment.
- Industrial & Logistics Facilities.
- Educational Institutions.
- Residential Communities.
- Sports & Recreational Facilities.

Strategic Partnerships



STRATEGIC PARTNERSHIPS

UFM collaborates with leading institutions, professional organizations, and sustainability-focused entities to strengthen operational excellence, support innovation, and continuously enhance service quality.

These partnerships contribute to the professional development of our teams and reinforce our commitment to delivering internationally aligned facilities management solutions.



CONTACT US

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THANK YOU